

# Updated User Manual Thomson Multiwood

## Things to consider when working with Thomson Multiwood PVC/WPC boards

### Important Notice

#### Valid Invoice Requirement

- A valid invoice clearly mentioning the Thomson brand product name and thickness is mandatory for registering any complaint or claim.
- Invoices that do not mention the Thomson brand product name will not be considered valid for any warranty or complaint requests.
- Customers, dealers, and installers must ensure the invoice clearly specifies the Thomson product purchased before processing or installation.

### Inspection Before Processing

- Always inspect the sheet thoroughly on both sides before cutting or installation.
- For coloured sheets, check for colour variations, scratches, or visible defects before starting work.
- No claims will be accepted after sheets have been cut, processed, or installed.

### Golden Rules for Installers

*(Follow these basic rules for best performance)*

#### Ensure Proper Invoice

Always ensure the invoice clearly mentions the Thomson brand product name and thickness.

Invoices without the Thomson brand will not be valid for any claim or complaint.

#### Store Sheets Flat

Always keep Thomson Multiwood sheets on a flat and even surface to prevent bending or deformation.

#### Inspect Before Cutting

Check sheets carefully on both sides before cutting, laminating, or installation.

#### Laminate Both Sides

If laminating, it is recommended to laminate both sides with equal thickness to reduce the risk of warping.

#### Use Proper Primer & Paint

For best results, use PU-based primers and automotive-grade paints available in the market.

one product | many advantages | many applications

LIFE TIME  
warranty



100%  
Water, Termite  
& Borer proof



NO  
Shrinking  
or swelling



100%  
Bacteria &  
Fungus resistant



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# 1. Storage & Handling

Store sheets flat on an even surface

## More Details

- Always place sheets **horizontally** on a flat and even base to prevent bending or deformation.
- Avoid leaning sheets **vertically** against walls for long periods.
- Do not place uneven weight or heavy objects on stacked sheets.
- Store sheets in dry, well-ventilated areas away from excessive heat, chemicals, or **prolonged exposure** to direct sunlight.
- Proper storage ensures that sheets maintain dimensional stability and surface quality.

# 2. Cutting & Edge Finishing

Sheets can be cut using standard woodworking tools

## Details

- Thomson Multiwood sheets can be cut using hand cutters, circular saws, panel saw machines, or other common woodworking tools.
- Ensure the sheet is fully supported on a flat surface during cutting to avoid vibration or uneven edges.
- After cutting, stack the cut pieces flat on top of each other to maintain alignment.
- Edges can be trimmed and finished using sanding machines or hand sanding tools.
- Smooth edge finishing improves the final appearance and installation quality.

# 3. Surface Preparation

Fill screw holes and smooth surfaces before finishing

## Details

- Fill screw holes, joints, and minor gaps using NC putty, polish putty, or other high-quality putty available in the market.
- After the putty dries, sand the area thoroughly to obtain a smooth and uniform surface.
- Light sanding across the surface helps improve adhesion for painting or lamination.

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## 4. Lamination & Adhesives

Lamination should ideally be done on both sides

### Details

- Lamination is optional and performed at the customer's discretion.
- If laminating it is advisable to laminate both sides of the sheet to reduce the possibility of warping or bending.
- For best results, laminates of equal thickness should be used on both sides.
- Uneven lamination or single-side lamination may cause bending or deformation.
- Use high-quality adhesive solutions commonly recommended in the market for PVC/WPC boards.
- The company will not be responsible for issues arising from lamination practices, adhesive selection, or uneven lamination.
- For pasting veneer on **Thomson Multiwood**, use **high-quality adhesive solutions recommended in the market for veneer applications.**

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## 5. Screwing & Assembly

Use appropriate screws and adhesives for joining

### Details

- Cut parts can be joined using drywall full-thread screws or other suitable fasteners used for PVC/WPC boards.
- Adhesives may be used along with screws to improve bonding strength and structural stability.
- Ensure sheets remain straight and properly aligned during assembly.
- Avoid excessive tightening of screws, which may damage the surface or edges.

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## 6. Painting & Surface Finishing

Use PU primer and automotive-grade paints

### Details

- Apply primer before painting to improve paint adhesion and durability.
- Use PU-based primers or automotive-grade paints available from major manufacturers in the market.
- Painting can be carried out using a brush, roller, or spray gun, depending on the desired finish.
- Allow sufficient drying time in a clean, dust-free environment or well-ventilated open area.
- Do not attempt to dry painted sheets under direct sunlight, as this may affect the finishing quality or cause warping of board.

## 7. Product Selection Responsibility

- Selection of the appropriate sheet thickness must be determined by the customer, carpenter, or project designer depending on the intended application.
- Improper thickness selection or incorrect structural design may result in unsatisfactory performance or inferior end products.
- The company will not be responsible for issues arising from incorrect thickness selection or improper execution of work.

## Liability Limitation

Company liability, if any, is **strictly limited to replacement of the defective sheet only.**

The company will **not be responsible for labour costs, installation costs, project delays, or consequential damages.**

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